

AUDITING POINTS AND SERVICES

There are overcharges, mistakes and/or late delivered packages on each and every UPS and FedEx invoice, 52 weeks per year.

Allowing LJM Group to perform a weekly small-parcel audit will save you a significant amount of money. We provide the most comprehensive line item audit in the industry with typical weekly savings of 2%-6%.

Rate Variance (Incorrect Discount/Rate/Accessorial Charges)

- We make certain that your rates, incentives and accessorial charges are compliant with your negotiated agreement

GL Coding/Cost Center Allocation

- We manage and allocate transportation cost by account, department, job #, division, etc.

Late Delivery (GSR's)

- Every service, including ground, air, international, and residential is guaranteed to be delivered on time or your money back

Dimensional Weight (DIM)

- We verify that you are being charged properly for your various box sizes

Manifested but not Shipped (Voids)

Address Corrections

- \$16.40 for UPS and \$16 for FedEx

Fraud Detection

- See who is fraudulently shipping using your account number; uncover employee fraud

Commercial/Residential Adjustments

Delivery Area Surcharge

- (D.A.S./Extended D.A.S./Rural)

Failure to Aggregate

- Same-day hundredweight shipments if recipient name is different, but the packages are going to the same place via the same service level

Duplicate Invoice/Duplicate Tracking Numbers/Duplicate Manifest

Contract Negotiating

Additional Handling Charges

International Import and Export



Incorrectly Billed Collect Shipments

Invalid/Unauthorized Account Usage

ASD (Advanced Shipment Documents) with No Weight Entered

Lost and Damaged Claims

Undeliverable Returns Visibility

Weight Accuracy

Large Package Surcharge

- Additional handling

Late Payment Fee Visibility

Saturday Delivery and Pick-Up Validation

Return Service Labels Not Used (RSV, RTL, RSL, ARS)

Special Contract Consideration Verification

Other Miscellaneous Accessorial Fees

Call for your
FREE consultation
at 631-844-9500

About LJM Group

LJM Group is the premier carrier invoice auditing company in the parcel industry. Since 1998, we've helped thousands of shippers save time and improve profitability with expert services focused on cost management and spend recovery. Our experience gives us the insight into carrier pricing structures, making us uniquely qualified to understand the intricacies of the parcel industry.

- INC Magazine's Top 500/5000 Fastest Growing Private Companies in America
- Currently service over 1,100 clients nationwide
- Track and manage over 300 million packages per year
- Audit and Negotiate over \$3 billion in annual parcel spend
- Negotiated over 50,000 carrier agreements
- Published and featured as a valued resource in Internet Retailer Magazine, Parcel Magazine, Mailing Systems Technology, The Journal of Commerce, Purchasing Magazine, and more



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PARCEL CONTRACT NEGOTIATIONS • WEEKLY INVOICE AUDITING • FRAUD DETECTION

