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Small Parcel Shipping Audits

There are overcharges, mistakes and or late delivered packages on each and every UPS/Federal Express invoice, 52 weeks per year. There is a significant amount of money to be saved by auditing these carrier bills; unfortunately most companies do not have the employees, the time or the expertise to audit these invoices internally. What shippers typically do is “spot check” their invoices. We at LJM Consultants have the software, personnel and industry knowledge to thoroughly audit these invoices and get that money back for your company every week. We provide the most comprehensive line item audit in the industry. Typical auditing savings are **2%-6%** weekly; typical savings from contract negotiations are between **10%-25%**.

Why LJM?

We employ the most state of the art, proprietary auditing software in the industry – the product of decades of freight logistics experience and programming expertise. By focusing on FedEx® and UPS® we provide the most comprehensive and accurate billing, GSR (guaranteed service refund), rate compliance, and contract analysis audits in the industry. Typical auditing recoveries range from **2% to 6%**. We have been tested against virtually every auditor in the United States and we consistently recover twice the amount of refunds for clients than does any auditor in the business. We do not require a contract. There is no obligation. If you don't love what we do, discontinue our services. **NO RISK!**

In addition, our company offers you the following benefits:

- **Reduced Administrative Expenses:** Your employees can focus on your business, and we focus on making sure you are being billed according to your negotiated carrier agreement.
- **Detailed Reporting and Data Management:** Our detailed reports give you a clear picture of shipping services and rates, and are provided regularly so you can better manage your shipping spend.
- **Customized Solutions:** Need something specific? Ask an LJM Consultant to customize any report you may think of. Once we have the data, we can customize reports to your specifications.
- **Contingency Based Fees:** All our fees are contingency based – you only pay us when we save you money.
- **Lost Damaged Claims Processing:** LJM tracks every parcel and identifies packages that were never scanned or delivered; we submit tracers to the carriers and process the claim documents on behalf of our clients.

OUR COMPREHENSIVE SMALL PARCEL AUDIT

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| 1. Incorrect Rate or Discount | 11. Minimum Net Charge | 23. Large Package Surcharge |
| 2. Incorrect Accessorial Charges | 12. International Import and Export | 24. Late Payment Fee Visibility |
| 3. Late Deliveries (GSRs) | 13. Inaccurately Billed Collect Shipments | 25. Saturday Delivery and Pick-up Validation |
| 4. Dimensional Weight Errors (DIMS/SCC) | 14. Inaccurately Billed 3rd Party Shipments | 26. Early A.M. Deliveries |
| 5. Manifested but Not Shipped (Voids) | 15. Duplicate Invoice | 27. Invalid Account Number Usage |
| 6. Address Corrections | 16. Duplicate Tracking Number | 28. Returned Service Labels not used |
| 7. Commercial/Residential Adjustments | 17. Inactive Account Reporting | 29. Additional Handling Charges |
| 8. Delivery Area Surcharge (DAS/Rural) | 18. Multiple Account Validation | 30. No Proof of Delivery |
| 9. Extended Commercial/Residential DAS | 19. Declared Value (Insurance) | 31. Special Contract Consideration |
| 10. Fuel Surcharge | 20. C.O.D.s | 32. Packages Not Previously Billed |
| | 21. Undeliverable Returns | 33. Chargebacks |
| | 22. Weight Accuracy | 34. All Miscellaneous Charges |